



*Alicia Nesse, hostess*



*Bruce Remus, assembly*



*Larry David Severson, photographer*



*Charlie Casarez, service*

**Beyond Competence . . .  
Caring for People  
and their Futures**

**Annual Report 2014**

# Beyond competence –



Dear Friend of ProAct,

We welcome the opportunity to share with you the experience of our 2014 program year, a period marked by significant achievement and careful alignment of the organization for the future.

While maintaining our mission of serving people with disabilities with attentive professionalism and a focus on the personal needs of our consumers, ProAct had another successful year and stands ready to meet new challenges.

Over a thousand people with disabilities were served through ProAct's programs during the year, with services tailored to meet individual needs. These people were assisted by ProAct's skilled and well trained staff members out of our five locations, with a wide range of services available. We are pleased to report that consumers served made significant progress in reaching their goals, and expressed a high level of satisfaction with our services.

We believe that we were successful in meeting or surpassing the expectations of our consumers, as well as the many companies and organizations that partner with us in the community. The employment opportunities our business partners provide, and the orders they direct our way, are instrumental in helping us give our consumers real world work experiences and jobs in the community.

ProAct is continuing to modify its program composition with an emphasis on person-centered planning, informed choice and a rich offering of services that contribute to the success of the people we serve. We concluded the year in a strong financial position, which helps ensure that we can support successful outcomes in the future.

Moving ahead, we will continue to focus fully on the needs of our consumers, helping them develop work and life enrichment skills and prepare for a rewarding life in the future. We are deeply appreciative of the relationships we enjoy with our stakeholders, who join in efforts to improve the lives of the people we serve. Working together, we can bring meaningful and positive change to their lives.

Respectfully,

Steve Ditschler  
President and CEO

Teri McCloughan  
Chair, Board of Directors

*Cover, Larry David Severson uses his butterfly photos as the basis of his greeting card project; Alicia Nesse is a hostess at Applebee's Bar & Grill in Hudson, Wisconsin; Bruce Remus assembles gift boxes to fulfill orders in Burnsville; Charlie Casarez has learned customer service and inventory stocking in convenience and hardware stores near his home in New Richmond, Wisconsin.*

## ProAct Values

**EXCELLENCE** – To provide the very best services and products that can be delivered.

**INTEGRITY** – To achieve the highest levels of trustworthiness as the result of our actions.

**RESPECT** – To respect all individuals served, their abilities and their contributions.

**ACHIEVEMENT** – To enable all individuals served to achieve their greatest potential.

**PARTNERSHIPS** – To establish and promote partnerships and work in a collaborative manner for the advancement of our mission.

**PROFESSIONALISM** – To promote the contributions, leadership and diverse expertise of our staff and their commitment to the individuals served and to our community partners.

**INCLUSION** – To support and provide opportunities for all individuals served to be participating members of the community.

**PERSON-CENTERED** – To design, implement and maintain services as directed by the needs and desires of each individual served.

**CONTINUOUS IMPROVEMENT** – To achieve greater satisfaction among the individuals served, their families and other stakeholders through continuous and incremental improvements.

# Year of progress, passion and persistence

The 2013-2014 program year at ProAct was again one clearly focused on accomplishment, helping individuals to move forward on meeting their goals for maximum self-sufficiency, living skills and employment.

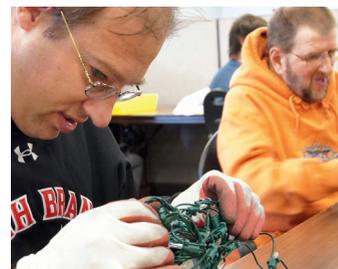
- ProAct experienced a small increase in participation during the year, serving more than a thousand people at its facilities in Eagan, Red Wing and Zumbrota in Minnesota and Hudson in western Wisconsin. It was especially rewarding that ProAct earned high marks in client evaluations. The majority of individuals served by ProAct have intellectual or other developmental disabilities, while others have mental illness, brain injuries or other disabilities.
- The major portion of those participating in ProAct programs were in the day training and habilitation programs, followed closely by employment services. Vocational departments saw a significant increase in activity, an omen for the future. Looking at the services provided, the total number of unduplicated individuals served in Eagan and Hudson, Wisconsin in 2013-2014 was 725, while Red Wing and Zumbrota had 316. Total participation for the year was 1,041.
- ProAct remained financially stable during the 2013-2014 year, with an increase in revenues for the 12 months ending June 30, 2014. Management expenses were reduced during the period, reflecting the organization's conservative approach, and ProAct is well positioned to move forward in the future.
- The program year saw the start of several creative initiatives, including an employment program with Pepsi Cola that trained and assessed clients, opening the way for some to have full-time employment at the beverage company. A state grant for training programs was awarded through Southeast Technical College to further increase the efficiency of ProAct staff.
- ProAct's recycling efforts added a new dimension with the collection of used holiday lighting components and brought new measures of performance. The lighting elements were separated and organized by ProAct participants and then sent to an outside company for remanufacturing. The scope of this effort is slated to grow, as did the beverage bottle and can recycling program with collections at area gas stations and convenience stores. A number of Super America outlets were slated to join the effort, lining up with the Holiday and Kwik Trip stores already on board.



*Work training for Pepsi*



*Walgreens "REDI" training nets jobs*



*Recycling holiday lights*



*Volunteering based on one's passions*



*Stepping stones to employment*

Year of progress

- The annual recognition banquets reached new heights with 565 people attending the Oakdale event for Eagan participants and nearly 500 at Treasure Island for those at Red Wing, Zumbrota and Hudson. In addition to citing the achievements of individuals, the events also recognize the companies and organizations that support ProAct by providing employment opportunities and purchasing ProAct services.
- ProAct benefited greatly from donations and contributions from agencies, organizations and individuals. The Minnesota Department of Transportation provided a matching grant making possible the purchase of another wheelchair-capable bus, while substantial contributions were also received from the Tapemark Charity Golf Event, the ProAct Golf Classic, the Goodhue County United Way, Rotary Clubs, and individuals.
- To provide people served with more opportunities for community interaction, ProAct has broadened its volunteer activities, as Inver Glen Library and others joined the Eagan Parks Department as well as charity clothing stores in Red Wing as benefiting groups.



*Gaining community connections as a library volunteer.*

## **Kaizen, Lean training impacts work practices, operations**

Using grant dollars from the state, ProAct began training and implementation of Lean manufacturing principles at its Eagan and Red Wing sites.

Multiple industries have realized the improved efficiencies available through the Toyota inspired program, but ProAct is taking it a step further. In what's being called "Adapted Lean," the same practices that have made many company operations successful will soon be employed by people with disabilities.

"What's pleased me the most is the enthusiasm that our people have had for this whole process," said Sally Ogren, director of programs and services in Red Wing. "They want to learn how to do it better, be more efficient, turn out a better product with fewer errors. It's been fun to watch."

Starting with a major customer, a team of staff members covered conference room walls with notes as they analyzed the parts and processes that make a job tick. Areas for improvement were isolated and categorized by the amount of time and difficulty each would require and the benefits. The group found that just one person held the key to how a job was run, and a system was needed to allow others to step in when needed.

Storage areas were organized and work floor space was opened up as systems improved. It's called a Kaizen approach. Realistic expectations about equipment locations and what could and could not be purchased were established. Planners could use only what was available, said Team Leader Jean Meyer.

Customized training for ProAct consumers began in the latter part of 2014. Grant funding for the training was provided by the Minnesota Department of Employment and Economic Development.



## More days, more hours, great work

Anagram worker Austin Timm isn't one to take life sitting down. He'd rather be working.

ProAct leaders recognized his drive after placing him on a crew at the balloon maker's packaging operation in Edina, where he quickly advanced from two days a week to three, and then five. Crews numbering up to 15 work with balloons featuring Sponge Bob, Spider-Man, Fisher Price characters and princess themes.

Designated Coordinator Alyssa Berg said Timm bypassed the traditional transition program in his later high school years, and being productive was a goal for Austin and his family.

There have been no complaints. "He jumped into everything we did," said Site Supervisor Jessie Brooks. "Sure, sure," is how he answers. "Not a problem." It's rare to find that," she said. Every job she gave him he was happy to do.

The social aspects of work have also been beneficial, with opportunities to connect with others from ProAct on the phone outside of work hours, Berg explains. "He's been doing really well here with meeting new people," she said.

As he folded balloons and moved boxes, Timm said he likes the experience, being able to be out of the house and to do something. He said his mother is especially proud of his progress and the dollars he earns are being saved for a trip.

For next steps, Timm said he'd be interested in working at a movie theater. The Cottage Grove resident has applied for different jobs, and would like to live on his own.



### Community Employment

ProAct's many community job sites offer the opportunity for consumers to work with their peers and gain valuable experience, skills and work habits needed for independent employment.

Teams of individuals typically travel together to the customer's place of business or operation and perform clerical, packaging, assembly and cleaning duties, to name a few.

Employment opportunities are often coupled with life skills classes for a well-rounded approach to each person's personal development.



*Direct service professional Ted Stam, left, handles products with Timm at Anagram.*



*Heather Deuschlaender, ProAct, and Allan Funk of Eagan Hardware Hank*

## Business Award – Eagan Hardware Hank

A strong supporter of ProAct's efforts to assist people with disabilities to make their way in the world of work, Eagan Hardware Hank has been cited as an Employer of the Year.

Employment Manager Heather Deuschlaender presented the award to store owner Allan Funk for more than a decade of service, helping people try out different jobs and refine their skills. The staff helps tailor

tasks to fit the person.

Funk is described as a flexible, enthusiastic and friendly business owner, and he has already hired a ProAct person for his other store in Ham Lake.

## Target worker finds understanding

Amy Ford had the drive and motivation to find a job opportunity and get the offer, and ProAct has the wherewithal to keep her thriving in her position.

“Rather than being led, she led her program,” said her former Designated Coordinator Deb Lyzenga. “She found the job on her own.”

After working as a cashier at the Target store in Burnsville, Ford reached back to ProAct for support visits.

“I ran into a few problems, but I’ve managed to take care of it,” said Ford, who lives near her work and takes public transportation.

She previously worked in-center at ProAct in Eagan, and in retail and food service positions. Staff members and managers at Target have cared and understand her illness, she says. “They’re always willing to work with me.”

Ford lives independently with her cat and operates a part-time photography business.

Not surprisingly, her desire for independence served as a motivator to find work on her own. Though she was nervous in the interview, she answered all the questions and performed well, gaining a positive 90-day review.

Target rewards employees who sign up consumers for the company’s REDcards, and Ford had sold 12 in her first six months.

While serving as a liaison to her managers and assisting with any questions, ProAct Designated Coordinator Sherri Coons has gone many extra miles to make sure Ford can thrive in her job. When Metro Mobility ride services left Ford stranded, Coons assisted Amy with calling and resolved the situation.

With any retail job, reliable attendance has to be coupled with consistent customer service. Kindness is the rule when dealing with difficult customers, Ford says. “I have a good attitude, and I smile, no matter what’s going on. I’m working ... working really hard.”



### Supported Employment

While some find that obtaining a job can be the most difficult step, others have learned that the skills and practices needed to maintain employment may be more difficult. That’s where ProAct comes in with valuable help.

Designated Coordinator Sherri Coons offers steady support for cashier Amy Ford at Target, providing both encouragement and sound advice.

The Target cashier doesn’t shy away from appreciating others, with thank you cards and visits. She visited ProAct in Eagan to let staff members know how grateful she is.

“But, it’s only to visit, not to stay,” said Coons. Ford’s independent job is her main focus now.

## Achievement awards

Recognizing the importance of initiative and self determination, ProAct annually presents Achievement Awards.

For 2014, those honored with the Employment Success award were Steven Allen, Amy Ford and Vince Yang.

All of the honorees regularly work in community settings, honing their skills and preparing for independent employment.

Eagan’s director of programs and service, Carolyn Dobis, made the award presentations.



Left to right, Amy Ford, Steven Allen, Carolyn Dobis and Vince Yang.

# Stepping stones, opportunities for work



Career-minded might well describe Jacob Carik, who found a job at Econofoods in Red Wing with some help from ProAct.

“I learned what I can at ProAct and this is the next stepping stone,” said Carik, who works the deli counter at the downtown grocer. Making

sandwiches, parfaits and salads is his specialty, and helping people at the counter.

He’s worked in fast food, factory settings and retail, but says this position is one of his favorites. Completing food prep tasks with greater speed, he hopes to gain a chance to cashier and stock shelves.

“Even though you have a disability, you can achieve anything you want, as long as you put your mind to it and work really hard,” he said.

As he readies food for the lunch rush and his trip home at 12:30 p.m., Carik engages downtown customers as they stroll in around 11:30. There’s a lot to track, 28 salads in all and a rotating menu that features popular staples like fried chicken, egg salad and coleslaw.

Some vision challenges can make reading product codes difficult, but he has managed, and the store made some accommodations with more visible product signage. Account codes for each product also changed, and Carik, along with his fellow employees, has adapted.

He’s treated, he says, just like any other employee, as normal. When he needs some help, he’s not afraid to ask and coworkers are willing to jump in.

“He’s exact,” said Assistant Manager Amy Bishop, noting Carik’s attention to prepared product weights. “He knows exactly how it’s done and it impresses me that he thinks it through.” Prepared products can be checked by inspectors, and grocers can be fined if weights are incorrect.



## Job Placement Services

Finding the right fit for a new job involves personality and community connections, as much as skillsets and motivation. In the case of Econofoods, all these came together quite fluidly for Jacob Carik.

ProAct job developer Kyle Adams made the connection with the grocery store manager at Econofoods, and Designated Case Manager Matt Grimley provided follow up visits and consulted with managers.

Making that employment match is a highly developed skill with ProAct staff members, and each situation is different. In many cases, the support work that occurs after a person is placed in a job is even more important to the worker’s long term success.



*Econofoods Assistant Manager Amy Bishop preps food and helps customers with Jacob Carik.*



*ProAct’s Cathy McCoy recognizes Debra Roth of Dianne’s Custom Candles.*

## Business award – Dianne’s Custom Candles

The Employer of the Year for Community Employment was Dianne’s Custom Candles, a growing enterprise in Burnsville.

The company was cited for providing years of employment opportunities, giving ProAct consumers real work experience.

ProAct consumers perform varied tasks at the candle making facility and retail shop.

## Job stability at a Rosemount church

Inside a large modern Catholic church in Rosemount, a young man is busy doing maintenance, projects and cleaning. Josh Weiland, a ProAct participant, has been on duty for four years, and he may soon be in line for a promotion.



His boss, Maintenance Engineer Scott Kaufman, maintains a sense of humor with some friendly verbal jabs as he teaches and works alongside this seasoned employee. He's not helpless, by no means. I don't let him off the hook," said Kaufman. "We love having him around."

Multiple use rooms open opportunities for wall patching, cable installation, bulb changes, equipment operation and cleaning. "My boss is a reliable guy. If I don't do something, he'll bring me into focus- to get on it," Weiland said.

Weiland arrives at 6 a.m. to service the 11-year-old building, which serves a congregation that began in 1868. As morning mass is underway, he's in the entry cleaning windows, and has already vacuumed key areas.

Weiland sets up for funerals and parish activities, and even does some volunteer work as a professional photographer and videographer. He studied broadcast journalism, earned a degree at Brown Institute, and has filmed sporting events and weddings.

Ask Weiland if he likes people and how he can be all smiles and he'll respond, "Oh, yeah. I'm usually this pleasant."

ProAct makes regular support visits, and has been connected to Weiland for nearly six years.



*ProAct consumer Josh Weiland, right, with his supervisor, Scott Kaufman, of the Church of St. Joseph, Rosemount.*

### Supported Employment Services

After an individual obtains a job in the community, feedback, direction and support are provided by a job coach to increase confidence, maintain skills and foster success. Regular support visits are provided based on need.



Initial job coaching assists the individual with on-the-job training, while later visits focus more on progress. Job coaches regularly interact with employee supervisors and can help an employee to communicate more effectively with managers.

ProAct works with many individual workers in the community through its supported and extended employment services.



*ProAct's Greg Pechman, with Andrew Volna of Noiseland Industries.*

## Business award – Noiseland Industries

ProAct has become a hit with Noiseland Industries, a Minneapolis producer of vinyl records. More than 500,000 albums of old favorites have been prepared and packaged by ProAct consumers.

The jobs are time-sensitive in that there are set dates for delivery and placement on store shelves.

Consumers are learning new skills while providing valuable services for the

company. And, Noiseland says more big orders are ahead.

## Bedrock business finds cleaning master

A lifelong Red Wing resident, ProAct's Kevin Fosberg has worked all over the city, and his latest part-time post with Red Wing Stoneware brings his cleaning skills to bear at the popular pottery enthusiast destination.

Fosberg vacuums clay residues from factory floors, covers the break rooms and picks up stoneware "shredding." A tidy work environment it is, but visual expectations are driven even higher here, where managers typically give three public tours a day.

"They were really impressed with the quality of his work," said job coach Sam Kapala. One of the owners had given several compliments about his job performance and Kapala has promoted Fosberg's extensive cleaning experience.

Fosberg often wears a Red Wing Stoneware tank top to work, one which he purchased himself. The heat is high here year-around, as the kiln oven reaches temperatures of 2,250 degrees.

His opportunity came after other individuals from ProAct were hired on independently at the business. Fosberg also cleans at the Pottery store on Old West Main Street.

"He's very personable. He gets along really well with his coworkers and supervisors and he's always willing to help out if people need assistance or have questions," Kapala said.

Fosberg has also served on the City of Red Wing cleaning crew and at Red Wing Shoe Company. His success at the pottery business has the owners asking for even more help. They asked Kapala to send any other suitable candidates their way.



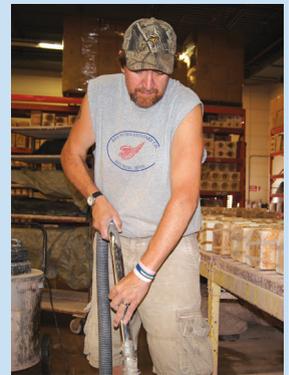
Kevin Fosberg holds a Red Wing Stoneware pot, flanked by company owner Irene Johnson.

### Long established connections

ProAct has operated in Red Wing since 1969, and multiple businesses and organizations have used workers from the nonprofit through the years.

Many individuals from ProAct have helped in pottery operations at Red Wing Stoneware, which prides itself on producing "functional ceramics."

In some cases, a new job candidate starts out with regular support visits from a job coach, then transitions into more independent employment. The coach helps with initial training and company procedures, and as a liaison with management. This assistance helps the employee with any difficulties in communication or expectations.



## Business award – Paul's Industrial Garage

A materials recycling company, Paul's Industrial Garage, is a ProAct Employer of the Year and has seven consumers employed.

Located across the river

from Red Wing in Diamond Bluff, Wis., the firm sorts recyclable glass, plastic and aluminum collected from area homes.

Recyclable material processing increased by 25

percent from when ProAct started there early in 2013.

P.I.G. General Manager Dave Deml values the ProAct crew's reliability and says they have taken on new responsibilities, as well.

## Board Leadership

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 St. Paul, Minnesota

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 Eagan, Minnesota

Members as of June 30, 2014



Marty Stapleton



Chuck DeNet



Barb Rebhuhn



Jon Wilbrecht



**VISION** "ProAct will be the provider of choice for individualized services that enhance the quality of life for people with disabilities and other challenges in the areas of employment, life skills and community inclusion."

## ProAct Management Staff



**Steven Ditschler**  
 President and  
 Chief Executive  
 Officer



**Carolyn Dobis**  
 Director,  
 Programs and  
 Services, Eagan/  
 Hudson



**Sally Ogren**  
 Director,  
 Programs and  
 Services, Red  
 Wing/Zumbrota



**David Cavalier**  
 Director,  
 Production  
 Services, Eagan



**Jo Ann Peine**  
 Human Resources  
 Manager/  
 Corporate  
 Compliance  
 Officer



**Pat McGuire**  
 Controller

# Financial Statements

## Statements of Activities and Changes in Net Assets

	2014	2013
<b>Revenues</b>		
Program Service Fees	\$10,769,674	\$10,417,340
Consumer Employment Services	3,557,793	3,288,410
United Way	4,236	9,376
Other	499,650	353,161
<b>Total Revenues</b>	<b>\$14,831,353</b>	<b>\$14,068,287</b>
<b>Expenses</b>		
Program Services		
Employment Services	\$8,219,901	\$7,953,899
Day Services	4,501,145	4,502,591
Vocational Services	487,972	377,483
<b>Total Program Services</b>	<b>\$13,209,018</b>	<b>\$12,833,973</b>
Support Services		
Management and General	913,063	963,609
Fundraising	24,778	18,354
<b>Total Support Services</b>	<b>937,841</b>	<b>981,963</b>
<b>Total Expenses</b>	<b>\$14,146,859</b>	<b>\$13,815,936</b>

## Statements of Financial Position

	2014	2013
Current Assets	\$5,123,673	\$4,443,411
Land, Building and Equipment	3,659,038	3,705,933
Investment & Designated Cash	5,949,610	5,761,505
<b>Total Assets</b>	<b>\$14,732,321</b>	<b>\$13,910,849</b>
<b>Total Liabilities</b>	<b>\$1,570,277</b>	<b>\$1,433,299</b>
Net Assets-Unrestricted		
-Designated	4,417,408	4,397,205
Net Assets-Unrestricted -Undesignated	8,724,433	8,060,142
Net Assets-Permanently Restricted	20,203	20,203
<b>Total Net Assets</b>	<b>\$13,162,044</b>	<b>\$12,477,550</b>
<b>Total Liabilities and Net Assets</b>	<b>\$14,732,321</b>	<b>\$13,910,849</b>

A copy of our financial audit report is available upon request.

## ProAct Services

- Situational Assessment
- Work Adjustment Training
- School Transition
- Job Placement/Development
- Job Coaching
- Long term Employment Support
- Adult Day Care
- Life Skills Classes & Social Activities
- Center-Based Employment
- Supported Employment
- Life Opportunities
- Community Employment
- Transportation
- Community Collaboration
- Assistive Technology & Accommodations
- Experimental Learning Opportunities
- Pre-Vocational Services
- Day Services
- Customized Employment
- Discovery Process
- Adult Rehabilitative Mental Health Services "ARMHS"
- Consulting Therapists

# 2014 Contributions

## Annual Fund Donors:

Rich and Mary Bordas  
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Steven and Meri Ditschler  
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Elaine Marsolek  
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Ronald McNamara  
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Elaine Opdahl  
Elaine Pugh  
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Dakota Electric Association  
United Way Of Hastings  
Waterous Company

## Endowment Fund:

Steven and Meri Ditschler

## Gift-in-Kind:

Gary Borner, Spectro Alloys Corp  
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Mary Blocker  
Janice Carter  
Jeff Cunningham, Musty-Barnhart Agency, Inc.  
Steven and Meri Ditschler  
Jonas Gonstead, Associated Bank  
Ken Koch, Business Resource Management  
Michael and Carole Ryan  
Mary Stoyke

## In Honor of:

Leann Bollum, In Honor of Craig Bollum  
Rodney and Candace Brandt, In Honor of Shane, Shad and the Chapman Family  
Phillip Callen, In Honor of Tapemark Charity  
Robert and Beth Crawford, In Honor of Tom Crawford and the ProAct Employees  
Timothy and Judith Cronen, In Honor of Fred Cronen  
John and Kathleen DesLauriers, In Honor of Sean Henry  
Dixie Erickson, In Honor of Connie Erickson  
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Ronald and Gail Garsteig, In Honor of Michael Garsteig  
Bonnie Herman, In Honor of Debbie Herman  
Mary Jo Johnson, In Honor of Julie M. Johnson  
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Darlene Koob, In Honor of LeAnn Linder  
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Thomas and Peggy Smith, In Honor of Drew Smith

William and Sara Strom, In Honor of Carmen Strom

Mary Sullivan, In Honor of the Dircz Family

John and Janet Thames, In Honor of Kathy Thames

ULLR Ski for Light Foundation, In Honor of ProAct participants in Red Wing, donation for exercise equipment.

Belvidere Combined Charity Kathy Thomforde, In Honor of Charity Drive 2013

## In Memory of:

American Academy of Neurology, In Memory of Lee Rowland  
Jane Broghammer, In Memory of Lee Rowland  
Karen Brooks, In Memory of Richard Brooks  
Kathryn Cahill, In Memory of Lee Rowland  
A.S. Canter, In Memory of Lee Rowland  
Maribell Chauncey, In Memory of Lee Rowland  
Karen De Voe, In Memory of Kenneth De Voe  
Wesley and Joann Dubbels, In Memory of Gordy Romness  
Joseph and Marilyn Emond, In Memory of Donald McGuire  
Jean and Sean Henry, In Memory of Tom Henry  
Lois Herman, In Memory of Juliet Herman  
Karen Jones, In Memory of Gordy Romness

Robert and Marjorie Lewis, In Memory of Lee Rowland

Bertha Madtson, In Memory of Lee Rowland

Irene Mahoney, In Memory of Michael Mahoney

Kristi Nerem, In Memory of Lee Rowland

Elaine Opdahl, In Memory of David Opdahl

Elroy and Gloria Peterson, In Memory of Lee Rowland

Lee and Ferne Rowland, In Memory of Lee Rowland

Patrick Schneider, In Memory of Stephanie Peterson's Father

Terrance and Marlene Shelstad, In Memory of Lee Rowland

Frank and Barbara Squadrito, In Memory of Lee Rowland

Barbara Tri, In Memory of Gordy Romness

William Vander Bie, In Memory of Bette Vander Bie

Betty Werner, In Memory of Arnold Werner

James Wilfrid, In Memory of Lee Rowland

## Other:

Phillip Callen  
Steven and Meri Ditschler  
Eagan Lions Club  
United Way Of Hastings  
Martin and Karole Abelovitz  
Arnold and Phyllis Adascheck  
Marc and Mary Anderson

Beverly Bakken, Xcel Energy  
Bert and Elaine Becker  
Mary Blocker  
David Bolles  
Gary Borner, Spectro Alloys Corp  
Jean Bouska  
Patrick and Elaine Bresnahan, Hastings SnoMos  
Diane Carlson  
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Dave and Teresa Cavalier  
Jeff Cunningham, Musty-Barnhart Agency, Inc.  
Ralph Davini  
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Gertrude and Karen Hubertus  
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Janis Tweedy  
William Vander Bie  
Dianne Waldeland, Waldeland Jewelers, Inc.  
Lee Walton and Bazyl Kowalenko, ProAct, Inc.  
Kay Wible  
Peter and Anne Wildenborg  
James and Patricia Williams  
Tyler Wolff

## Program and Equipment Fund:

Rob Armfield, TDS  
Phillip Callen, Tapemark Charity Pro-Am  
Steven and Meri Ditschler  
Tim Dunleavy, Wells Fargo Insurance Services  
Michael Johnson  
Ken Koch  
Terri Muscato, Rapala  
Kurt Nash, Langer Construction/Langer Real Estate  
Della Simpson, Relan  
Kristopher Staples, Staples Financial  
Mary Lou Stuesser, Advocating Change Together  
Mary Sullivan, Glass And Mirror, Inc.  
Jeff Thames, Thames Holdings, LLC  
Cheryl Zupec, The College of St. Scholastica, Inver Grove Campus  
Hudson Daybreak Rotary Club, Nancy Sorenson  
Lumina Foundation, Amie Michael  
ULLR Ski for Light Foundation  
United Way Of Hastings, Mari E. Mellick  
Zumbrota Combined Charities,  
MDM Rubicon, Inc.

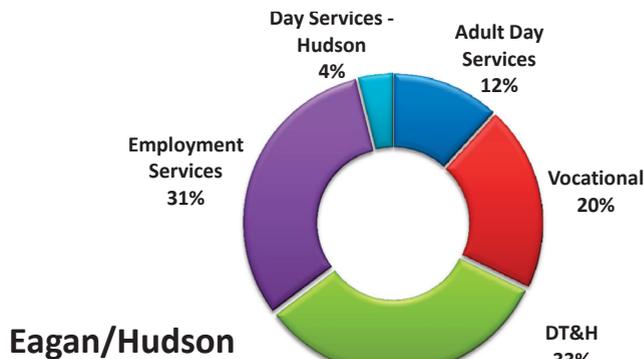
## Vehicle Fund:

Robert Brotzel, Knights of Columbus #9096-Apple Valley  
Phillip Callen  
Robert Curtis, Knights of Columbus #8367-Lakeville  
Steven and Meri Ditschler  
Lenus Feuling, Knights of Columbus #2751  
Tom Gurney, Knights Of Columbus-Rosemount  
Neil Heiden, Knights Of Columbus-Eagan  
Neil Heiden  
Brenda Johnson, Lions Club-Hastings Rivertown  
Dwight Larson, West St. Paul Commercial Club  
Warren Lund, Knights Of Columbus-Hastings  
Patricia McGuire  
Thomas Woodruff, Knights Of Columbus  
Bell State Bank & Trust Community Connect, Pay It Forward Program  
Burnsville Lions Club  
Eagan Lions Club  
Eagan Rotary Club  
Lumina Foundation  
New Park Lions Club, Inc.  
Rosemount VFW #9433  
St. Paul Lions Club

# Statistics

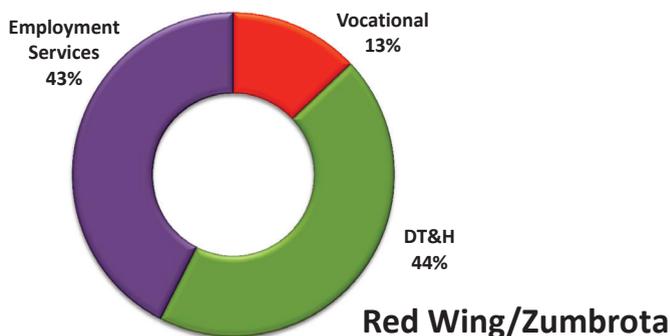
## Percentage of Each Disability Served

	Eagan/Hudson	Red Wing/Zumbrota	Total
Auditory	0%	0%	0%
Others/unknown	0%	1%	1%
Visual	2%	1%	1%
Other (Physical)	2%	2%	2%
Brain injury	7%	0%	7%
Orthopedic/Neurological	8%	10%	1%
Mental Illness	21%	23%	23%
Developmental or Intellectual Disability	60%	63%	61%
Total	100%	100%	100%



## Primary Diagnoses and Program Participation

	Eagan/Hudson	Red Wing/Zumbrota	Total
Day Services - Hudson	28	0	28
Adult Day Services	87	0	87
Vocational	149	42	191
Day Training & Habilitation	240	143	383
Employment Services	231	137	368
Program Participants	735	322	1057
Total served (unduplicated)	725	316	1041



## Prescott family makes Hudson match

He smiles and laughs, and he’s popular with his classmates and ProAct staff. It’s no wonder why Jacob “Jake” Bruhn chose ProAct in Hudson, Wis. to be his full-time program.

“We went to go check it out when he was in school,” said his mother, Traci. The family lives in Prescott.

Jake first went a few days a week to try it out. Not long after, he was upset at school one day and told a teacher he wanted to be at ProAct instead, his mother explained. “So that told me something,” she said.

Activities in the community and bird seed wreath work are two of the primary benefits Jake has found in Hudson, where staying busy and learning have proven valuable. Mrs. Bruhn toured ProAct and met several of the participants before deciding.

Jake has more people around him,

is more social and gets into the community more with ProAct’s support, she said. He ended up graduating from high school a year early when the family decided on ProAct. Mrs. Bruhn said Jake is so excited to go each day that he waits out by the road early in the morning to be picked up.

“He’s opened up a lot,” said ProAct direct service professional Jordan Caster. As she worked with Jake and a crew to mix bird seed with a gelatin mix and water, Caster said he is speaking more with staff and his fellow consumers.

When told it looks like applesauce, a cheer from the group erupted. The comment confirmed the team’s desire for product consistency and appearance.

As he worked, Jake noticed another client needed his face wiped,



Jacob Bruhn and his mother, Traci.

so he stepped in to help. Designated Coordinator LeeAnn Mergens said Jake is helpful with others and has a “happy go lucky attitude.” If asked, he’ll do a humorous Elvis impersonation and pose, pointing to the side, saying, “Thank you. Thank you very much.”

Julie said her son is happier. “Try the program, try it out and tour it,” she said. “You’ll really be surprised what they can do.”

# ProAct Golf Classic - August 2014



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StarTech Computing  
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## Our Mission

"To provide individualized life enhancing vocational and personal growth opportunities for people with disabilities and other challenges"



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TTY: (651) 388-2799



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### Hudson

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**ProAct's primary service areas include the Minnesota counties of Dakota, Goodhue, Hennepin, Ramsey, Wabasha and Washington, as well as Pierce and St. Croix counties in Wisconsin.**

*Upon request, this publication is available in alternate languages and formats. Comments are welcome.  
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